VANCE REDRESSAL FORUM, BHAWANIPATNA PLOT No. 283, PURUNAPADA, BHAWANIPATNA

### E-MAIL: grf.bhawanipatna@tpwesternodisha.com BENCH:

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#### ER. RANJAN KUMAR NAIK (PRESIDENT), SRI KAMALA KANTA PATTNAIK (MEMBER (FINANCE)

	(5)		*1 40 0101
Memo No. GRF/BPT/Order/	77	Dated, the	01.02.2024

Quorum: Er. Ranjan Kumar Naik

Sri Kamala Kanta Pattnaik

President

Member (Finance)

				N. Carlotte and Car	No. No.			
1	Case No.	Complaint Case No. 230 /2023						
		Name & Address		Consumer No Contac		l No.		
2	Complainant/s	The President Kampada Pani Repr. By Lalit Ku. Kampa, At- D P.O- Kandarei, DistKalahandi		7978164940				
3	Respondent/s	Name Division Sri Manas Ranjan Mati, EE, KEED, Kalahandi East Bhawanipatna, TPWODL. Division, TPV				al		
4	Date of Application			X				
5 In the matter of-		1. Agreement/Termination	2. Bill	ing Disputes	* -	1		
		Classification/Reclassificat ion of Consumers	Loa					
		5. Disconnection / Reconnection of Supply	арр	allation of Equipment & aratus of Consumer				
	In the matter of-	7. Interruptions	8. Met					
	in the matter of	9. New Connection		ality of Supply & GSOP				
		11. Security Deposit / Interest	& e	hifting of Service Connection equipment's				
		13. Transfer of Consumer Ownership	14.Vol	Voltage Fluctuations				
		15. Others (Specify) –						
6	Section(s) of Electricity A	Act, 2003 involved						
7	OERC Regulation(s) with Clauses	egulation(s) 1. OERC Distribution (Conditions of Supply) Code,2019;						
	And the second s	4. Odisha Grid Code (OGC) Regulation,2006; Clause  5. OFRC (Terms and Conditions for Determination of						
		5. OERC (Terms and C	on of	Tariff				
		Regulations,2004; Clause_						
		6. Others						
3	Date(s) of Hearing	16.12.2023						
9	Date of Order	Ol.02_2024						
10	Order in favour of	Complainant	ndent	<u>  Of</u>	thers			
11	Details of Compens awarded, if any.	<u> </u>			5			
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MEMBER (Fin.)

Member (Fin.) GRF, Bhawanipatna Co-Opted Men GRF, Bhawanipatna

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GRF, Bhawanipatna



Place of Hearing:

Madanpur

#### Appeared:

For the Complainant – The President Kampada Pani Panchayat, repr. By Lalit Ku. Kampa At-Dandibhaja, P.O- Kandarei, Dist.-Kalahandi.

For the Respondent - Sri Manas Ranjan Mati, EE, KEED, Bhawanipatna, TPWODL.

## Complaint Case No. 230/2023

The President Kampada Pani Panchayat repr. by Lalit Ku. Kampa, At- Dandibhaja,,

P.O- Kandarei,

Dist.-Kalahandi...

Con. No. 9030-0102-2818

COMPLAINANT

-Versus-

Sri Manas Ranjan Mati, EE, KEED, Bhawanipatna, TPWODL.

**OPPOSITE PARTY** 

#### GIST OF THE COMPLAINT:

The complainant consumer the president Kampada pani panchayat AT-Dandibhaja P.O-Kandrei Dist- Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has given in writing and submitted during course of hearing at camp court in brief as follows:

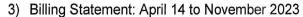
- The complainant has appeared before the forum for bill dispute his LT/Irrigation supply with CD of 9.5 KW having consumer No. 9030-0102-2818 under EE KEED BPT.
- 2) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

# To revise the average bill. SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (EE KEED, Bhawanipatna) in its counter reply and course of hearing submitted as follows:

- 1) PVR
- 2) Date of supply: 16-Mar-2014



4) Category: LT/Irrigation5) Connected Load: 9.5 KW

6) Meter No: 100208937) Installed on: 16-Feb-2023

8) CMR: 5939 KwH

9) Facts of complainant: Revision of average bill.

10) As per written version submitted by EE KEED, Bhawanipatna as follows:

• The average bill may be revised.

#### FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for average billing. The OP submitted that the •
   The average bill may be revised.
- As per billing data base the average bill was raised since 04/2018 to 01/2023.

ORDER 01.02.2024

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

➤ To revise the bill from 04/2018 to 01/2023 by taking average consumption of one year (i.e. IMR "0" KwH on 02/2023 and FMR "5939" KwH on 01/2024) of present meter.

The case is disposed of accordingly.

Compliance report must be submitted to the Forum by the opposite party after compliance otherwise it will be treated as non-compliance.

Compliance Month- March 24.

COOPTED MEMBER

GRF, Bhawanipatna

K.K. PATTNAIK MEMBER (Fin.) Member (Fin.)

GRF, Bhawanipatna

PRESIDENT PRESIDENT

GRF, Bhawanipatna

#### Copy to: -

- 1. The president Kampada Pani Panchayat AT-Dandibhaja P. O-Kandarei. Dist- Kalahandi. Mob No 7978164940
- 2. EE KEED Bhawanipatna, TPWODL.
- 3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
- 4. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."